

Cavendish Limousines Ltd.

Terms & Conditions of Hire

Hereafter Cavendish Limousines Ltd shall be known as 'The company' and the person names overleaf, and/or the person signing the confirmation shall be known as the hirer. It will be deemed that the Hirer accepts responsibility by himself/herself for every person in his/her party and fully agrees to the conditions of hire as follows:

1a. All bookings are by prebooking only and must be confirmed within seven days, with a deposit not less than one half of the total amount before it is accepted as a possible booking.

1b. On wedding and special hire, eg daily hire, Ascott, etc payment in full must be received by our office at least 21 days before date of hire, if payment is not received by the date, the booking will automatically be cancelled and your deposit forfeited.

1c. On all short term bookings, payment must be made in advance at least 10 days beforehand, for cheque payment or in cash one day prior to commencement of journey.

2a. In the event of cancellation, any deposit would be forfeited, however, unavoidable circumstances, eg. bereavement, deposits may be refunded at the discretion of the company.

2b. No refund will be given on the full payment made by The Hirer if cancellation is made after the 21 day period stated above.

3. No responsibility can be accepted for adverse weather conditions, (ie. snow, flooding etc.) which may cause delay or cancellation of a booking by company.

4. Whilst every effort is afforded to the service ability of the vehicles, no responsibility can be accepted for mechanical, electrical or material breakdown howsoever caused. In the unlikely event, every effort will be made for the immediate repair to the vehicle so that the journey can continue or the hirer will be transferred to another vehicle(s) and any reasonable extra cost incurred will be borne by the company or refund given.

Note in the event of conditions 3 and 4 or any other breakdown and/or accident, no responsibility will be accepted for missed connections and/or functions howsoever caused. Cavendish Limousines accept no responsibility for restricted vehicle access (hump back bridges, width restrictions etc.) at any location and are not liable for delays caused by re-routed journeys.

5. In the event of a breakdown or accident to a vehicle booked prior to the date of booking, every effort will be made to supply a similar or alternative vehicle(s) at the company's discretion. If this is not acceptable to the hirer a refund will be made of moneys paid.

6. The company reserves the right at any time to change/replace or renew the vehicle/s booked or advertised in order to maintain the company's high standard. The replacement vehicle would be of the same type as originally booked and duly notified to the hirer.

7. The consumption of food/food products and such like is not permitted inside the vehicle.

8. The hirer shall be fully responsible and liable for any damage caused both inside and outside the vehicle/s by the Hirer or any member of his/her party, howsoever caused. This includes incitement to any third party, which results in damage to the vehicle or its contents. The hirer will be liable to pay the company a fixed daily rate (determined by the company) while the vehicle is out of such commission for such repairs plus any further incurred losses i.e. by lost booking.

9. The company or its representative (eg. chauffeur) reserves the right to refuse entry to the

vehicle to any person/persons they deem unfit for whatsoever reason and can refuse to continue the journey if any person/persons behave in a manner which may be detrimental to other person or to the booking (i.e additional pick up points, change of venue causing extra mileage or time).

10. Any extra requests or alterations to the booking (i.e additional pick up points, change of venue causing extra mileage or time) not made at the time of booking/conformation cannot necessarily be entertained, although every effort will be made to meet the requirments of the hirer. Any such alterations would in most cases involve an extra charge being levied on the original quotation.

11. A £100.00 valeting charge will be levied through misuse by The Hirer from food, drink or illness or whatever the retail cost may be if in excess of this amount to rectify said damage caused.

12. Once a booking is made and confirmed and deposit paid, the price quoted to the hirer will not be subject to alteration unless there is any deviation from the details of the booking (See condition 11).

13. The companies discretion shall be decided by the partners of the company at all times and there decisions will be fully binding in all matters.

14. Hire times will be deemed to have started at the time that the vehicle/s leave the company premises to the time that they return.

15. The hirer is liable for all glasswear breakages at a replacement cost of £10.00 per glass payable by cash on the spot.

16. By signing this form and returning this form the hirer has entered into a binding contract with the company.

17. Due to insurance restrictions/Licencing authorites our limousines have been designated NON SMOKING - any infringement of this policy will be deem the rental invalid all moneys paid will be forfeited and the rental terminated immediatly.

18. Any overrun of booked time must be paid for at the time of the rental in case(Full hours only)Cash only before over run commences.

19. All passengers should be out 5 minutes prior leaving time limo will leave on time anybody left behind will not be our responsibility.

Airport Journeys

20. The amount of passangers and suitcases will be determined at the time of booking and must not be exceeded due to weight & space restrictions.Charges for Airport collections include the first thirty (30) minutes wait after the flight has landed and any additional time will be charged at the over time rate of (£25) per completed Half (1/2) Hour. Excessive delays may forfeit your return journey as other bookings may have been taken for the limousine on that day. You must call our office at the first instance from your departure airport to confirm details. Re-routed flights may not be able to be met by us and additional charges may be charged to the client. Check with your travel insurance company to see if you are covered for these costs.

21. Passengers in forward facing seats are required by law to wear seatbelts and for your safety we advise the wearing of seatbelts by all passengers.Baby seats should be used in forward facing seats only.